U.S. Department of Transportation | Federal Motor Carrier Safety Administration

Office of Registration

MOTUS
USDOT Registration System

New Registration System Update

Motus is the start of a safer journey with FMCSA

RESOURCE FOR SUPPORTING COMPANIES

Supporting company access begins December 2025

FMCSA's new registration system, Motus, will launch in December 2025 with limited access for supporting companies.

During the limited access period, supporting company administrators will be able to set up user profiles, create company accounts (business profiles), and invite authorized users. This action will ensure these stakeholders are prepared to continue delivering essential support to industry when the new system opens for all users.

In 2026, all other customers will be able to access the system, create user accounts, and complete identity and business verification.

Supporting companies include:

- Blanket companies (BOC-3 filers)
- Financial responsibility filers (insurance/surety companies and other financial institutions)
- Transportation service providers assisting motor carriers, freight forwarders, brokers, or other entities with FMCSA registration

What type of user will I be in Motus as part of a supporting company?

Main Account Holder	Sub-Account Holder
• Creates and maintains the company account (business profile) in Motus • Has full access to company information and all functionality within the company account • Manages account access, including inviting additional users (other main account holders or sub-account holders) to join the company account • During company account creation, insurance and BOC-3 main account holders can claim the existing Licensing and Insurance (L&I) filer account to link filings to the new Motus company account, and insurance filers must submit eligibility documents (e.g., State insurance license, banking certificate, or Federal/State charter)	• Any company employee or associate who needs access to the company account • Must be added by a main account holder • Should not create a user profile in Motus without an invitation • Not able to manage other users' access to the company account

What can I do in Motus as part of a supporting company during the limited access period starting in December 2025?

Action	Financial Responsibility Filers	Blanket Companies	Transportation Service Providers
Create new company account (business profile)	✓ Main account holder only	✓ Main account holder only	✓ Main account holder only
Claim existing L&I filer account	✓ Main account holder only	✓ Main account holder only	✗
Submit eligibility documents	✓ Main account holder only	✓ Main account holder only (optional)	✗
Invite and manage authorized users	✓ Main account holder only	✓ Main account holder only	✓ Main account holder only
Create new user profile	✓ Sub-account holders by invitation only	✓ Sub-account holders by invitation only	✓ Sub-account holders by invitation only
Access company account in Motus	✓	✓	✓

The ability to make filings and/or assist with motor carrier registration and updates will not be available during the limited access period. Additional functionality will be available to supporting companies when the system launches to all users in 2026.

What are my next steps as a supporting company main account holder?

To set up your company account in Motus, main account holders should take the steps below.

1

Establish a user profile.

Enter Motus and create a user profile. You'll sign in with **Login.gov**, enter your information, and complete identity verification.

2

Create a single company account.

Identify the company as a blanket company, financial responsibility filer, and/or transportation service provider. Insurance and BOC-3 filers, be sure to claim your L&I filer account and submit eligibility documents.

3

Add other authorized users.

Add sub-account holders from the **Manage Users** function in your Motus account. These users will receive invitations to create user profiles and complete identity verification to access your company's account in Motus.

★ Supporting companies must continue to make filings in FMCSA's current systems until Motus is open for all users in 2026.

★ Supporting companies should keep business information (billing information, process agent listings, etc.) updated in both L&I and in Motus.